



Booking Terms & Conditions (1st August 2022 onwards)

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Definitions

Us/We/Our - Ian & Penny Crampton trading as 'Yes2Dancing', 'Yes2DanceClasses' and 'Dance Classes with Ian & Penny'. Contact Address: 118 Ironstone Road, Burntwood, Staffordshire. WS7 1LY.

You/Your - The first named person entered on the completed Booking Form (also designated as the Lead Guest and responsible for the booking).

Section 1 - Making a Booking

Part 1.1

Each event has a minimum deposit of £75.00 per person, plus any applicable room supplements for upgraded room types and/or sole occupancy. **We** will inform **you** of **your** total deposit amount based on your booking requirements. **We** must receive the full deposit amount by either Bank Transfer or Cheque before **your** place(s) can be confirmed.

Part 1.2

As well as paying **us** a deposit, **you** must also complete the Booking Form specific to **your** chosen event. **We** must receive the Booking Form either digitally, by post, or by person before **your** place(s) can be confirmed. **You** should keep a copy of the completed Booking Form for **your** information.

Part 1.3

The official date by which the remaining balance payment for **your** chosen event must be made to **us** is shown on your completed Booking Form. Should **you** not make payment within 7 days after the official date of collection, and you have not contacted **us** to make alternative arrangements, **we** reserve the right to determine that you have cancelled the booking under Section 3, Part 3.3.

Section 2 - Transferring to Another Event

Part 2.1

Should **you** wish to transfer the deposit **you** have paid to another 'Dance Classes with Ian & Penny' event before the official collection date of your remaining holiday balance, the date of which is shown on **your** completed Booking Form, this will only be allowed solely at **our** discretion, and only if **we** feel there is enough interest in the event you wish to transfer from to fill your place(s). In all circumstances **we** will only allow **you** to transfer to one other event, after which normal cancellation terms will apply (Please refer to Section 3, Parts 3.1 & 3.2 & 3.3).

Part 2.2

Should **you** wish to transfer to another 'Dance Classes with Ian & Penny' event after the collection of your holiday balance, this will only be allowed at **our** sole discretion, and will be subject to **us** being able to resell **your** place(s) with at least 28 days left prior to the start of the event. If **we** are successful in reselling **your** place(s) with at least 28 days left prior to the start of the event, **we** will then transfer **your** funds, less **our** administration fee of £75.00 per room, to **your** chosen 'Dance Classes with Ian & Penny' event (subject to there being availability at that event). In all circumstances **we** will only allow **you** to transfer to one other event, after which normal cancellation terms will apply (Please refer to Section 3, Parts 3.2 & 3.3).

Part 2.3

Should **we** be unable to resell your place(s) with at least 28 days left prior to the start of the event, or **we** receive **your** cancellation instructions less than 28 days prior to the start of the event, then **our** normal cancellation terms apply (Please refer to Section 3, Parts 3.2 & 3.3).

Section 3 - Cancellations

Part 3.1

Should **you** cancel **your** booking before the official date given for the collection of the remaining holiday balance (as confirmed on your completed Booking Form), the minimum deposit amount of £75.00 per person will be non-refundable in all circumstances. Any additional deposit collected at the time of booking for upgraded room types and/or sole occupancy supplements will be refunded to you within 14 days.

Part 3.2

After the official date given for collection of the remaining holiday balance (as confirmed on your completed Booking Form), a 100% cancellation fee will be applicable in all circumstances.

Part 3.3

Should you cancel your booking after the official collection date, the date of which is shown on **your** completed Booking Form, but before you have paid your remaining balance, the standard 100% cancellation fee remains applicable to the full holiday cost, and **you** will still be liable for any remaining balance unpaid. **We** reserve the right to take any legal action necessary to recover any debts outstanding.

Part 3.4

Should it be necessary for **us** to cancel a 'Dance Classes with Ian & Penny' event, then all funds already received from **you**, and allocated to the cancelled event, will be made available for refund from **us** within 14 days. **We** will ask you to choose a refund by Bank Transfer or Cheque.